



Detroit Wayne Integrated Health Network

707 W. Milwaukee St.
Detroit, MI 48202-2943
Phone: (313) 833-2500
www.dwihn.org

FAX: (313) 833-2156
TTY: 711

Residential Provider Meeting Friday, October 24, 2025 Virtual Meeting 11:30 am –12:30 pm Agenda

Zoom Link: <https://dwihn-org.zoom.us/j/92653624476>

- I. Welcome/Introductions
- II. Residential Services– Ryan Morgan (2-6)
 - Residential Service Updates
- III. Claims – Debra Schuchert (7-11)
 - Claims Department Updates
- IV. Administrative Updates – James White, President and CEO
- V. Questions
- VI. Adjourn

Board of Directors

Dr. Cynthia Tauog, Chairperson
Karima Bentounsi
Jonathan C. Kinloch

Kevin McNamara, Vice Chairperson
Angela Bullock
Bernard Parker

Dora Brown, Treasurer
Lynne F. Carter, MD
William Phillips

Eva Garza Dewaelsche, Secretary
Angelo Glenn
Kenya Ruth

James E. White President and CEO





DWIHN
Your Link to Holistic Healthcare



Detroit Free Press
DETROIT'S LEADING NEWS SOURCE

Residential Provider Meeting 10/24/25

Residential Services Updates

Ryan Morgan LMSW- Director of Residential Services



Electronic Visit Verification (EVV)

- Per Michigan Medicaid Bulletins 24-21 and 24-34: EVV is required for Unlicensed residential settings where one (1) member receives H2015 or T1005 services, for less than 24 hours per day (i.e., less than 96 units per day). [Note: Congregate settings and settings that provide 24-hour care are excluded from EVV.]
- Per Michigan Medicaid Numbered Letter 25-59: On January 1, 2026, MDHHS will implement a hard cutover to EVV billing for managed care **Home Health Care Service** codes. At hard cutover, these EVV services must be billed through the state's EVV system only. We do not have a date yet for the hard cutover for billing **Behavioral Health** services through the EVV system.
- Self Determination – MDHHS is working on developing and deploying an EVV solution for self-directed arrangements involving Fiscal Intermediaries/Financial Managers.
- Reference Websites available:
 - MDHHS EVV Website: <https://www.michigan.gov/mdhhs/assistance-programs/medicaid/portalhome/electronic-visit-verification>
 - HHAeXchange Website: <https://www.hhaexchange.com/info-hub/michigan-information-center>

Updates:

- DWIHN has begun using a placement consent form; after a member has been placed in a residential setting the member/guardian will sign.
- Residential Assessments are updated annually or any time there is a change in the member's condition. Please notify the CRSP if you believe a new assessment is needed. They will then complete a referral to the residential department for an updated assessment to be completed. DWIHN staff will coordinate the assessment within 24 hours of receiving the referral. The assessment will be completed then signed off on within 72 hours.



Please Remember To:

- Ensure that you are submitting your vacancy reports to the residentialreferral@dwihn.org email address.
- Vacancy reporting form can be found on the www.dwihn.org website, or you can request a copy by emailing residentialreferral@dwihn.org.



Thank You, for everything
you do to serve our
members!





Edit of the Month

Quinn Robinson
Claims Manager



Edit: Disability Designation error




- Disability Designation is invalid or not specified on MH-WIN consumer chart

Date Of Service		POS	Procedures / Service		Diagnosis	Charges	Units
From	To		CPT®/HCPCS	Mod(s)			
08/22/2025	08/22/2025	11	T1040		1	.01	1
Time of Service		Staff:					
From:	12:00AM	Notes:					
Thru:	11:59PM						
COB Payments							
Payer	Amount Paid	Units Paid	Adjudication Date				
08/22/2025	Individual was not enrolled with affiliate on the date of service. Please contact affiliate to confirm enrollment status then (re-)submit the claim for payment					Alw: .00	0
						Pay: .00	
Accounting Errors Exist:							
Disability Designation is invalid or not specified on MH-WIN consumer chart.							

This edit may appear for the following reasons.

- The member's disability designation is missing or does not match the dates of service being rendered in MHWIN.

Showing 1 of 1 Disability Designation

CRSP	Effective Dates  1	Change Reason 	Narrative 	Reassign
SMI Primary: SMI	02/12/2025			Change View

Resolution (Inpatient):

The adjudicators will return all inpatient claims with this error to the provider with the following comment for correction:

- “The consumer’s disability designation is missing or do not match the dates of service being rendered in MHWIN. Please contact the Access Center for correction at accesscenter@dwihh.org.”

Resolution (Residential):

- Claims are forwarded to the Access Center internally for correction. Once corrected claims are adjudicated to pay.



Year End Closeout

- The Fiscal Year End Memo for deadlines for Claim submission was released on **September 22, 2025**. The final date for claim submission is **Friday, November 28, 2025**. Please ensure that to adhere to the deadlines outline to ensure a smooth year end closeout.



Detroit Wayne Integrated Health Network

707 W. Milwaukee St.
Detroit, MI 48202-2943
Phone: (313) 833-2500
www.dwhn.org

FAX: (313) 833-2156
TTY: 711

To: DWHN Providers

From: Stacie Durant, VP of Finance

Date: September 22, 2025

Subject: Year End Closeout Process for Claims, Encounters, and Financial Status Reports

This correspondence provides notification concerning the DWHN year-end closeout process for ensuring reimbursement to providers upon submission of encounters, claims and/or Financial Status Reports (FSR's) through the year ending September 30, 2025. Please review your records, identifying any outstanding encounters, claims and/or FSR's that have **NOT** been submitted to the Office of Fiscal Management (Finance) for reimbursement through the period ending September 30, 2025.

Financial Status Reports (FSR's)

All outstanding FSR's MUST be received by DWHN no later than 5:00 p.m. on Friday, October 24, 2025. FSR's received after this date may NOT be considered for reimbursement.

Claims and Encounters

All outstanding encounters and claims MUST be submitted within MH-WIN by Friday, November 28, 2025. All denials and rejections (including those incurred in the month of September) MUST also be submitted within MH-WIN by Friday, November 28, 2025. With the exception of MI Health Link (MHL), any submissions received after these dates will NOT be considered for reimbursement.

Should you have any questions and/or concerns, please email Tyreesse Omani at tomani@dwhn.org.



Have a Great Weekend!

